

Deductibles



- Why we have deductibles
- How fault affects your deductible
- When your deductible applies



**Manitoba
Public Insurance**

Deductibles

What is a deductible?

All drivers in Manitoba automatically get a \$500 deductible when purchasing Basic Autopac for private passenger vehicles. However, you can choose to purchase a lower deductible amount of \$100, \$200 or \$300.

When you make a claim with Manitoba Public Insurance, you must pay your deductible. This is your portion of the cost of the claim. We are responsible for everything over the deductible portion, up to the policy limits. For example, if your total claim is \$2,000, you will pay your \$500 deductible and we will pay \$1,500. Or if you had a \$200 deductible, you would pay \$200 and we would pay \$1,800.

If the damage to your vehicle is less than your deductible, you do not have to file a claim.

Why do I have a deductible?

Deductibles help control Autopac premiums because they help control overall claim costs. If we eliminated deductibles, we would have to pay out more in claims and increase your Autopac premiums.

Which deductible should I buy?

It's a matter of personal choice. When you buy a lower deductible, your portion of any claim is lower. The lower the deductible, the higher insurance premium you'll pay when you renew your insurance. Lower deductible coverage automatically waives your deductible for certain losses. (See page 9 of this brochure or the *Guide to Autopac*, available at mpi.mb.ca, for more information.)

You may want to consider how much you can afford if you have a claim. If you can't afford \$500, you might want to buy a lower deductible.

You also want to consider your risk of being in a collision. If you've rarely been in a collision or never had a claim before, it might not make sense to pay more in premiums to buy a lower deductible.

How fault affects your deductible

How does fault for a collision affect my deductible?

Your deductible applies to any claim you make for collision damage. We may refund all or part of your deductible, depending on who is at fault. For example, if the other driver is found 100 per cent at fault, we will refund you 100 per cent of your deductible. If the other driver is found 75 per cent at fault, we will refund you 75 per cent of your deductible.

Note: This only applies when we insure both drivers involved. If the other driver does not have proper insurance coverage, see page 4, or if the other driver is from outside Manitoba, see page 5.

Do I have to pay the other person's deductible if I caused the collision?

No. These expenses are covered by your third party liability coverage as part of Basic Autopac insurance.

Your Basic Autopac also covers physical damages no matter who is at fault.



Do I still get my deductible back if the at-fault driver doesn't have proper insurance coverage?

In most cases, if we have the name and address of the other driver you should receive your deductible back. However, if the other driver doesn't have insurance the process to refund your deductible can take longer than usual and may not be successful.

I'm not at fault for damage from vandalism, hit and run or hail, so why does my deductible apply?

Your portion of the claim is your deductible. This obligation doesn't change in these situations, even if you had no control over the damage.

Payment and refunds

Do I have to pay my deductible to Manitoba Public Insurance?

No. When your claims cost is more than your deductible, you pay the deductible to the repair shop. The repair shop then bills us for the remainder.

If the cost of repairs is the same as or less than your deductible, you pay the repair shop the exact amount of repairs.

If your vehicle is a total loss, we subtract your deductible from the settlement amount we pay to you.

If the other driver is insured by us and found at fault, we will waive or refund your deductible.

What happens if my claim is less than my deductible and you haven't assessed fault yet?

You must pay the repair shop for the repairs or wait until we determine who was at fault. If we hold the other driver at fault, we'll refund you or pay the repair shop. This only applies when we insure the other driver.

Do I have to pay my deductible when someone from outside Manitoba caused the collision?

Yes. We'll try to recover all the repair costs, including your deductible, from the other driver or the other insurance company. If we're successful, we'll refund your deductible.

How does my deductible work if my stereo is stolen?

Your deductible still applies. Under Basic Autopac coverage, your permanently-installed sound and electronic communications equipment, such as car stereos and CB radios, is insured for up to \$1,000.

To calculate the payout on your claim, we determine the actual cash value of the stolen equipment (replacement value including installation cost, minus depreciation) and then subtract your deductible. Here are two examples:

	Example 1	Example 2
Replacement value*	\$1,250	\$2,500
Depreciation	<u>-\$300</u>	<u>-\$750</u>
Actual cash value	\$950	\$1,750
Deductible	-\$500	-\$500
Claim	<u>\$450</u>	<u>\$1,250</u>
Maximum payout	\$450	\$1,000

(Maximum \$1,000 limit applies)

*Replacement value includes the installation cost.

You can purchase optional Special Risk Extension coverage to insure the full value of your in-vehicle sound and electronic equipment. Ask your Autopac agent for more information.



Situations where your deductible may not apply

Do I have to pay my deductible for a glass claim?

If you have the Basic Autopac \$500 deductible, it applies for repairing or replacing glass.

If you have a lower deductible, it applies for replacing glass, but not for repairing glass.

Do I have to pay my deductible if my car is stolen?

With a \$100 or \$200 deductible, no deductible applies if someone steals or attempts to steal your vehicle.

If you have a \$300 or \$500 deductible, you must pay your deductible if your vehicle is stolen or someone attempted to steal it. If your vehicle has an approved anti-theft device that was in use and defeated by the thief, you only pay half of your deductible.

Note: There must be clear evidence someone tried to steal your vehicle. If there is no proof of attempted theft, the claim is vandalism and your \$300 or \$500 deductible applies.



Do I have to pay my deductible if I hit wildlife?

If you have a \$100, \$200 or \$300 deductible and you hit wildlife, you don't have to pay your deductible. If you have a \$500 deductible, you will have to pay your deductible.

What happens to my deductible if my vehicle is vandalized and the person responsible is caught?

With a \$300 or \$500 deductible, your deductible still applies. However, we will try to recover the deductible if the person who vandalized your vehicle is convicted.

Unfortunately, some people can't or won't pay us back. Until these people do pay us back, we can stop them from registering a vehicle or getting a driver's licence in Manitoba.

With a \$100 or \$200 deductible, no deductible applies if someone vandalizes your vehicle.

So what I pay when I make a claim depends on my deductible and the type of claim?

That is correct. Refer to the chart below:

Type of claim	Deductible			
	\$500	\$300	\$200	\$100
Collision	\$500	\$300	\$200	\$100
Theft/attempted theft of vehicle*	\$500	\$300	Nil	Nil
Glass replacement	\$500	\$300	\$200	\$100
Glass repair	\$500	Nil	Nil	Nil
Collision with animal	\$500	Nil	Nil	Nil
Vandalism	\$500	\$300	Nil	Nil
All others (including fire, partial theft, hail)	\$500	\$300	\$200	\$100

*\$500 and \$300 deductibles reduce by half for vehicles stolen with an anti-theft device properly in use and defeated.

The information contained in this brochure is of a broad, general nature. *The Manitoba Public Insurance Corporation Act, The Highway Traffic Act, The Drivers and Vehicles Act* and their accompanying regulations should be consulted for interpretation and application of the law.



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